



Repair Order

- Aviation products – Please fill out in block letter and sign the document!

Repair note:		Dated:	
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Customer / Shipping address <input type="checkbox"/> Business customer <input type="checkbox"/> Private customer		Invoice address <input type="checkbox"/> Use shipping address	
Name		Name	
Contact person		Contact person	
Street		Street	
ZIP, City		ZIP, City	
Country		Country	
E-Mail		Phone	
Within of Warranty		Out of Warranty	
		Carry In: "for repair at a price"	Fast Exchange: "at a price for refurbished unit"
YES:	No:	I would like my own device back and do not wish to receive a replacement device.	
Part no.		Reason of removal	
Description			
Serial number			
Your Ref. no			
Additional Information (e.g. Customer reference number, detailed error description)			

Please send your repairs to:

Roeder CSC GmbH
Am Flugplatz
63329 Egelsbach
Germany

Roeder repair contact:

Harinder Pal Gotra
+49 6103 4002 947
Harinder.PalGotra@roeder.aero

Important information:

In case of warranty claim, please provide your invoice or EASA Form 1 / FAA 8130, if available.
I hereby agree to accept and pay a minimum of EUR 59,50 which includes VAT of EUR 9,50 for the inspection of the headset at Roeder, in case the repair cost estimate will not be approved by me.

For tracking purposes we recommend to return the headset from outside Germany via a courier service (Fedex, UPS, DHL or similar). Any potential customs fees or import tax costs applicable in Germany during clearance will be charged to customer.

Date/Signature